1-16-04

Our Case No. 10022/151

I hereby certify that this correspondence is being deposited with the United States Postal Service as Express Mail, Postage Prepaid, Express Mail Label No. EV425069504US in an envelope addressed to: MAIL STOP APPEAL BRIEF - PATENTS, Commissioner for Patents, P.O. Box 1450, Alexandria, VA, 22313-1450, on 15 September 2004.

Deanna Hasler

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of Group Art Unit 2642 Valery A. Petrushin Examiner: Benny Quoc Tieu Serial No.: 09/833,301 Filed: April 10, 2001 For: DETECTING EMOTION IN VOICE SIGNALS IN A CALL CENTER

APPEAL BRIEF

MAIL STOP APPEAL BRIEF-PATENTS Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

This Appeal is in response to the Final Office Action mailed April 21, 2004. A Notice of Appeal and the required fee were filed on July 15, 2004.

10/25/2004 NPETERSO 00000006 231925